

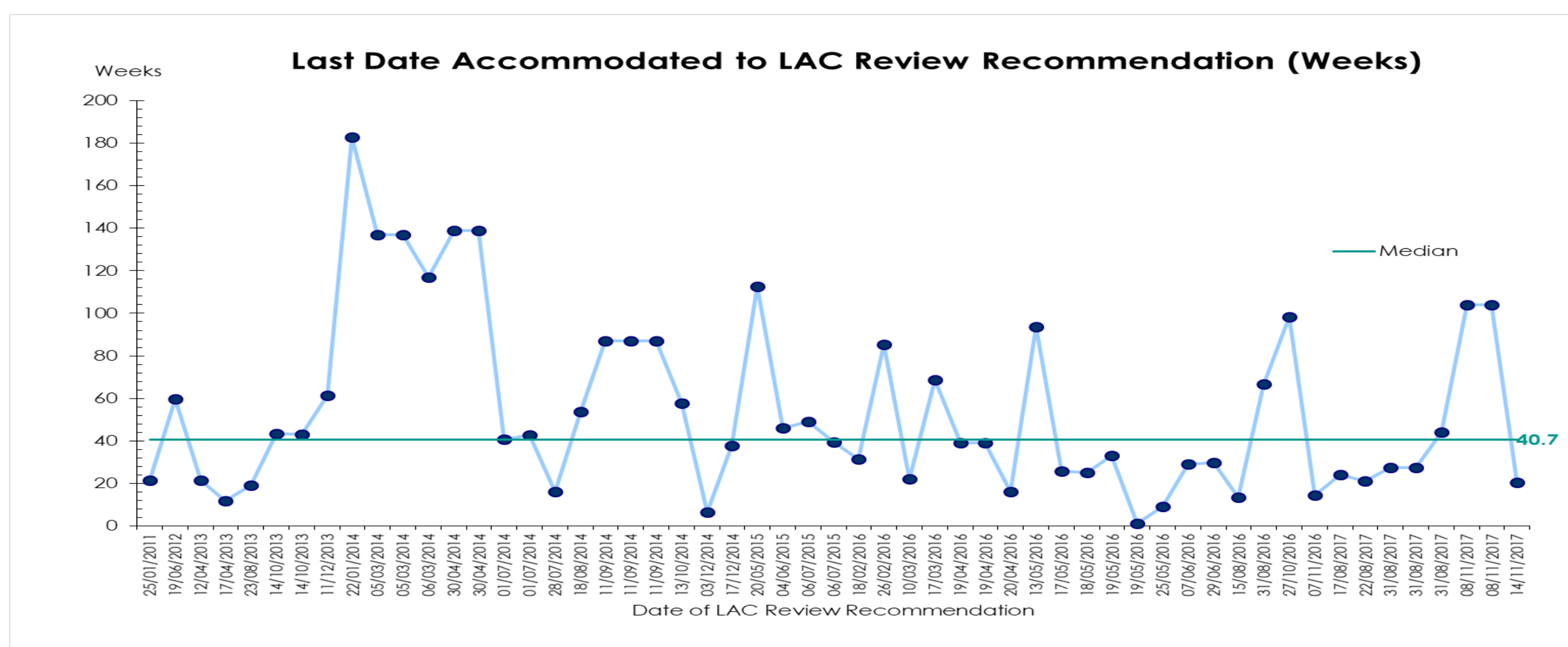
Understanding the system, variation & human side of change

We had a multiagency collaborative where we set 4 aims.

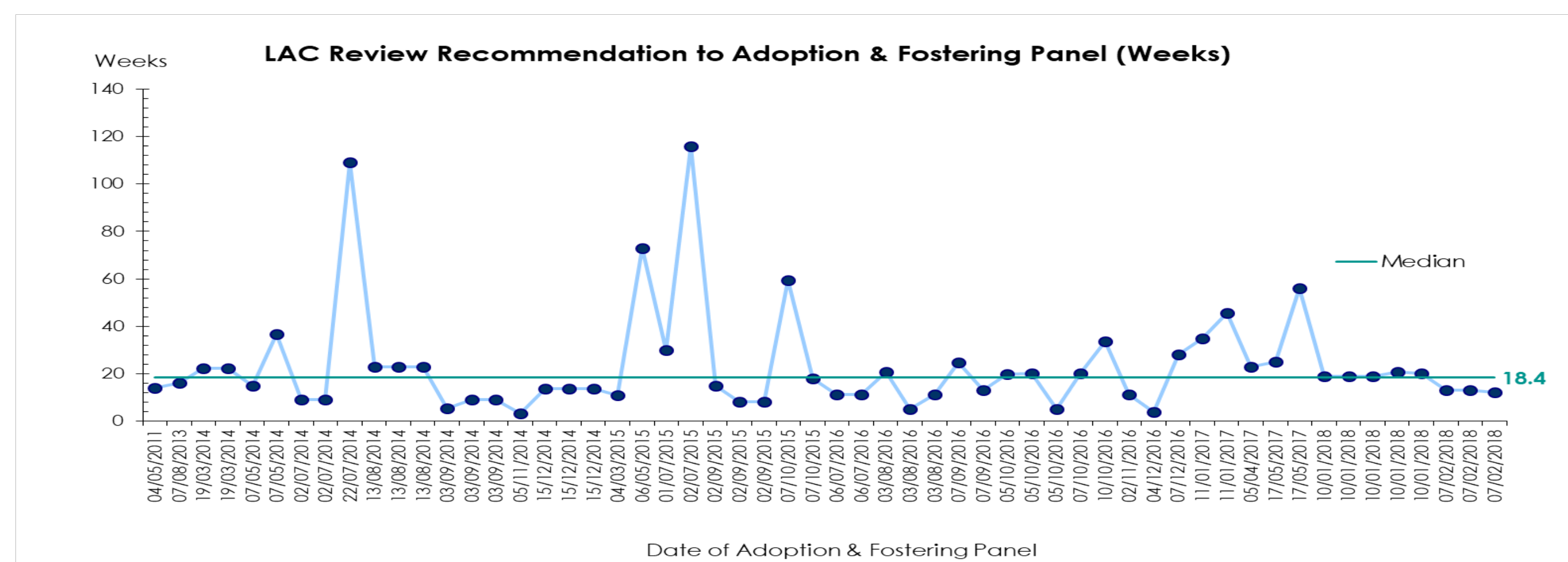
Aim 1	Aim 2	Aim 3	Aim 4
By 30 September 2018, 100% of children looked after at home for more than 2 years from 1 June 2018, will undergo a peer review that will be reported to the Service & Team Managers.	By 1 July 2019, 90% of looked after & accommodated children, accommodated on or after 1 June 2018, will have a recommendation for permanence within 30 weeks.	By 1 July 2019, 60% of children who have had a recommendation for permanence away from home from 1 June 2018, will be presented to the Fostering & Adoption Panel within 15 weeks.	By 1 July 2019, 60% of children from 1 June 2018, who have an agency approved permanence plan to be secured via a Permanence Order, will have the order lodged within 16 weeks of the agency decision date.

Understand how system works using data

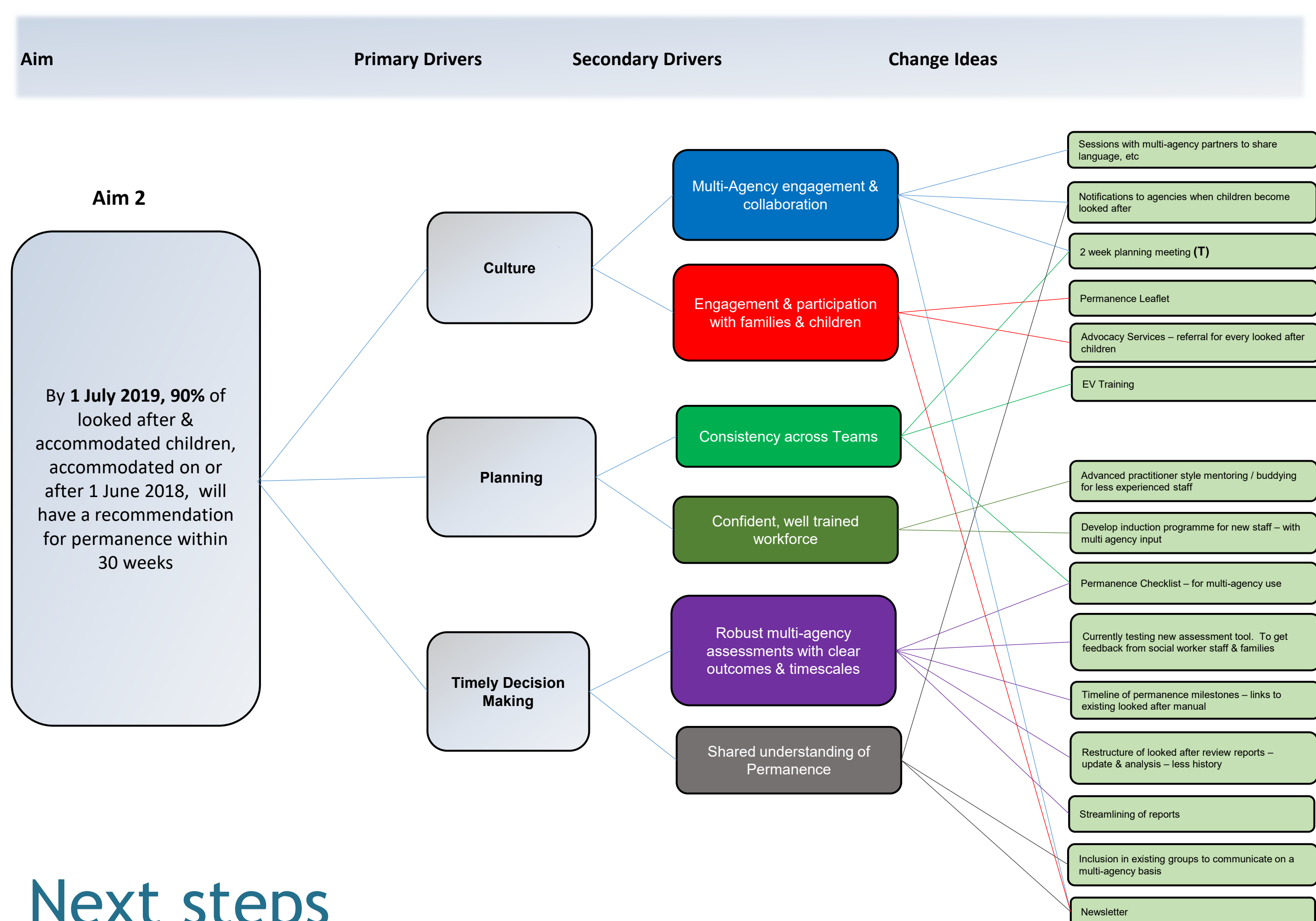
Aim 2



Aim 3



Theory of Change



Next steps

- Continue to meet fortnightly as a group to drive improvement through learning, data and analyzing the system.



Using Quality Improvement has become standard practice. Several changes have been developed that have been embedded into practice without being tested. These are changes that have no risk attached and have high impact value: -

- Case Reviews for all children who have been looked after at home for 2+
- Permanence Monitoring Group held every two weeks between corporate parenting manager and social work team managers to manage the circumstances of all children experiencing drift and delay. The meeting should tease out themes around operational barriers and performance related issues.
- Permanence Leaflet shared with parents at the point a child is accommodated and should again be revisited at the 2-week planning meeting if the parents cannot identify that they have received this and understood the content.
- Attendance at MAFH (multi-agency framework hub) by social work staff once every 20 weeks to hear multi-agency feedback on the quality of referrals and children’s plans submitted to social work services. Feedback from attendees has been consistently positive and has resulted in positive improvements to the quality of information provided within the referrals and children’s plans.
- PACE Newsletter sent to all social work staff highlighting the work being undertaken by the group. Included as part of a quarterly bulletin sent out via email.

