

# **Prevention & Reform**

## **Mike Burns**

## **Programme Director Child Poverty & Prevention**

### **The Need for Public Sector Reform**







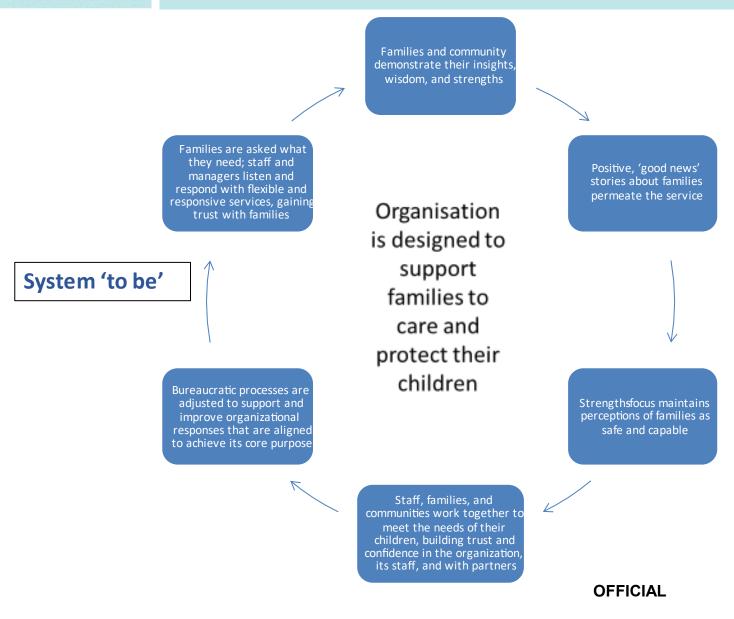
#### **Children's Services Research**

#### **Overarching messages and implications**

- CELCIS Centre for exc CHILDREN'S SERVICES CHILDREN'S SERVICES REFORM RESEARCH: **REFORM RESEARCH:** CASE STUDIES OF TRANSFORMATIONAL RAPID EVIDENCE REVIEW REFORM CHILDREN'S SERVICES CELCIS Centre for excelle CELCIS Centre for excelle **REFORM RESEARCH:** CHILDREN'S SERVICES MAPPING INTEGRATION **REFORM RESEARCH:** CHILDREN'S SERVICES AND OUTCOMES Scotland's children's services ACROSS SCOTLAND: A REFORM RESEARCH: STATISTICAL ANALYSIS landscape: The views and LEARNING AND IMPLICATIONS experiences of the children's services workforce CONCLUDING REPORT
- Realisation of rights
- Addressing poverty and deprivation
- Decluttering policy and legislative landscape
- Improving data and information sharing;
- Relationship between integration and outcomes
- Supporting the workforce
- Sustainability of services; timely access to non-stigmatising services and seamless transitions
- Relationship-based practice
- Effective multi-agency working
  GFFIGEffective leaders; culture

#### Glasgow City HSCP

#### Changing our approach with families



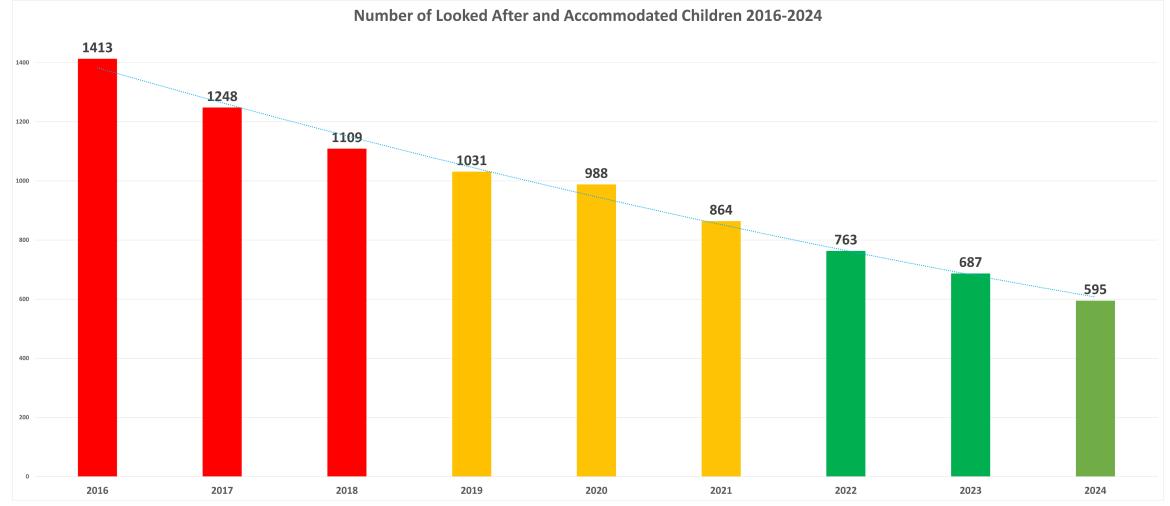
"The Transformation programme for children's social care in Glasgow has resulted in almost fewer than 500 children in foster and residential care, a third of the total in 2016, and a 60% reduction in the numbers of children entering care. A spin off has been a remarkable 70% reduction in placement moves for children in care. These changes have been accompanied by and have facilitated a doubling of expenditure on family support. This has been based on a recognition that services were too focused on moving from risk to removal, rather than on reducing risk while maintaining existing relationships."

(Bywaters et al., 2020, p.51)





# Transformation – Supporting Families in their Communities





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the world

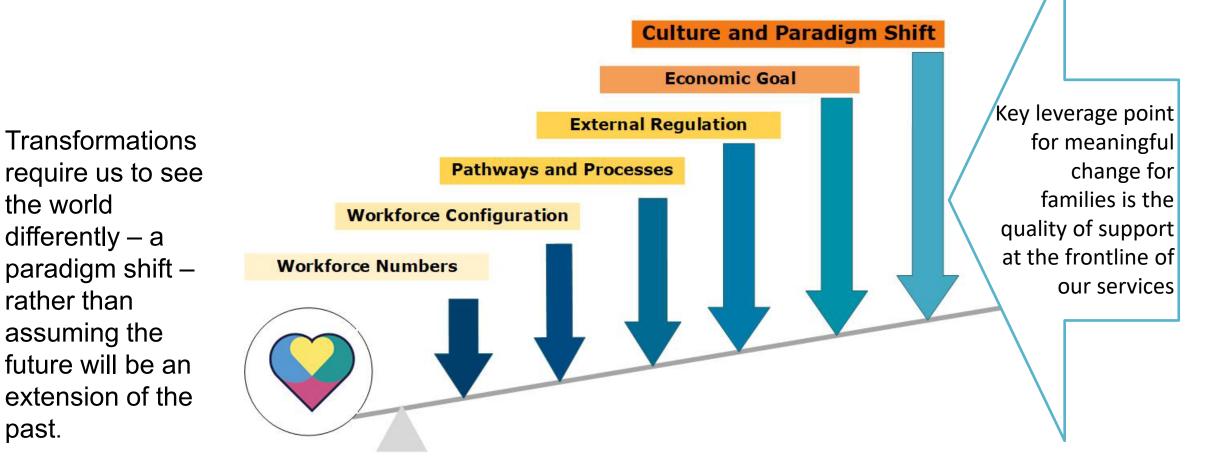
differently – a

assuming the

rather than

past.

#### Working collaboratively to gain consensus on outcomes through identifying leverage points for change



Finding the Leverage Point (Donella Meadows) Places to intervene in the system



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#### **5 components of Collective Leadership**





Greater Glasgow and Clyde

Glasgow





# Leadership is not a Position....

- Leadership Cultures and Behaviours
- Strength based...trauma informed/enhanced & anti-poverty
- ➢ Nurturing Glasgow with Kindness.....
- > What will it take and how can I help?
- 'Holding the hand of those who hold the hand' # Keep the Promise
- > Attending to everyone's Wellbeing...Reflecting together
- > Implementing the 'New world Order'....Working in the 'Office'
- Flexibility balance with our values, ethics and commitment





# Leadership is not a Position....

- ➤ A Post-Covid & Recovery response....
- > Reset...Re-align & Recovery...
- > Attending to the Challenges: Public Sector Finances & Acuity
- > Reflecting on the Operational, Financial & Reform Challenges
- Preparation for Inspection...focused on Continuous Improvement
- > Appreciative Inquiry around attendance and wellbeing...
- Still implementing the Promise....getting it right for every child...
- ➢ Delivering Radical Change to 2023....





#### A Shift from Talking to Listening

#### Hierarchical (it's compelling)

- Action and Quick Wins
- Technical Solutions & Approach
- Directing and quick 'fire' decisions
- Decisive/ delegated decisions
- Performance Management
- 'Carrot & Stick' Mental Model
- Activity, meetings (MST) and emails
- Action plans...no capacity
- Talking... noise!

#### **Collective (it's exhausting)**

- Analysis and exploration
- Reflection and deep thinking

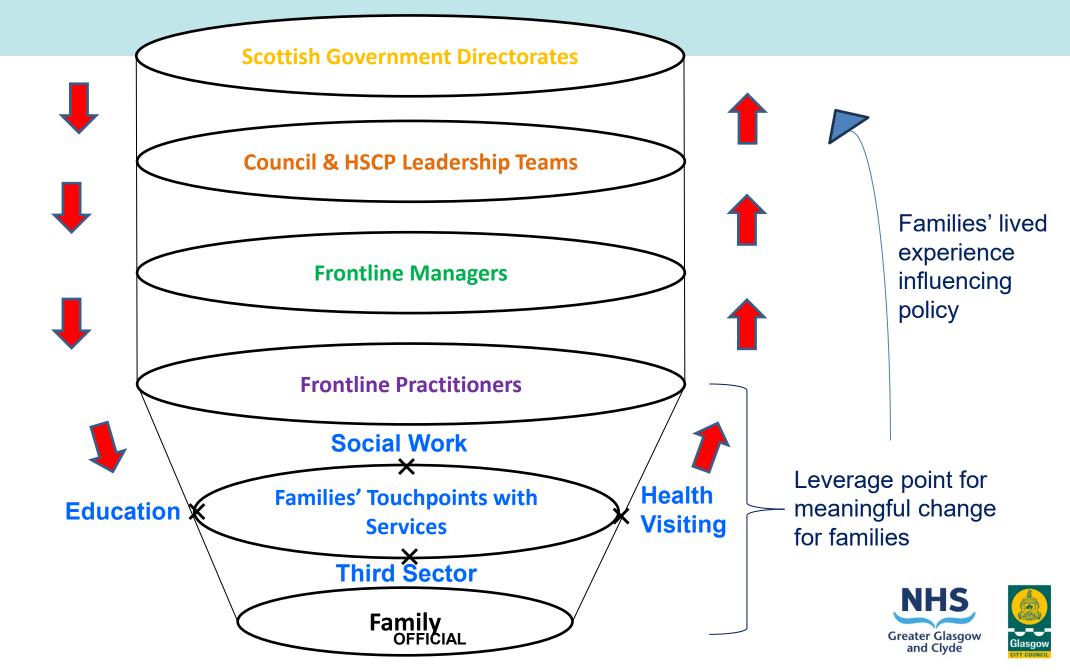
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- Curious about the data
- Being thoughtful and precise
- Patience and courage
- Listening to dissent and our bias
- Need to build the oppose
- Leading by listening and learning
- Always together



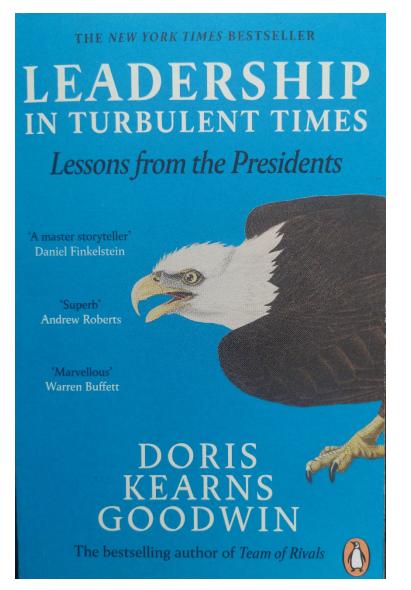


#### Systems perspective on influencing outcomes for families





#### **Leadership in Turbulent Times**



- Acknowledge when failed policies demand a change
- Appreciative inquiry and curious about the data
- Find time and space to think... promote creativity
- Anticipate contrasting viewpoints
- Understand the emotional needs of each member of the team
- Refuse to let past resentments fester; transcend vendettas...
- Set a standard of mutual respect & dignity; always control anger/frustration...
- Shield your colleagues from blame
- Keep your word....and Keep your head...(!)
- Put ambition for the collective interest above self-interest
- Above all kindness....in all relationships

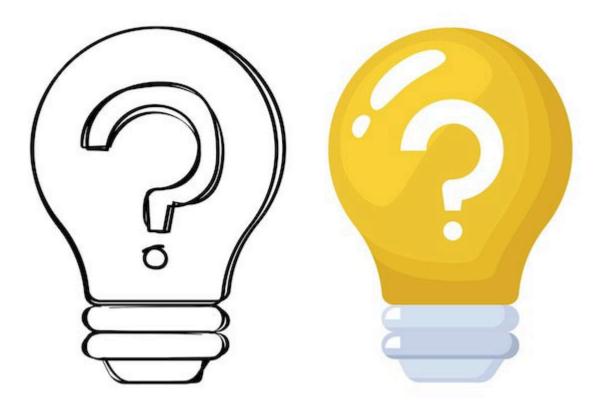




- How might we get deliberate/intentional about defining prevention, early help... what are we noticing & attending to?
- How do we adjust our *collective lens* to get alongside families and their struggles around poverty?
- How do we develop more openness and capacity to address day to day practice with families?
- > How do we capture the voice of lived experience?
- > What enabling conditions do we need to attend to?
- What is the learning and what can be scaled up in Manchester?







## Thank you for listening!

# Questions, feedback, thoughts and reflections

